

PAX TECHNOLOGY®

A80 Quick Reference Guide Restaurant



PAX Technology® Customer Support <u>support@pax.us</u> (877) 859-0099 <u>www.pax.us</u>

20180831 v1.02

A80 Android Countertop Terminal

Powered by Android.

Supported by the PAXSTORE open software distribution platform, within which payment service providers create and manage their own independent app store marketplaces.

The A80 is a new generation terminal that functions as a countertop device, packed with the latest PCI PTS 5.x and NFC contactless certifications and powered by the Android 6.0 operating system.

With a full range of communication options to choose

from, including Wi-Fi, Dial and Ethernet, and an optional back-up battery, the A80 is always connected, ensuring peak performance during business hours.

The A80 has a built-in camera and comes with a stunning high definition 4-inch touchscreen display which offers merchants and customers alike a graphical user interface way superior to traditional POS terminals.

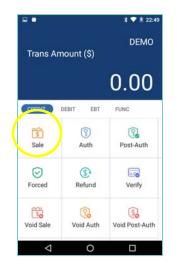


The A80 Quick Reference Guide is to help you with step by step instructions for basic transactions and functions.

*PAX Technology, Inc. is not responsible for the content, quality, accuracy or completeness of any information or materials contained in on these pages. PAX Technology, Inc. does not endorse any content, viewpoints, products, or services contained on these pages and shall not be held liable for any losses caused by reliance on the accuracy, reliability or timeliness of such information. Any person or entity that relies on any information obtained from these pages does so at his/her own risk.

A80 Credit Sale w/Tip

Step 1. From the idle screen select the transaction type **[Sale]**.



Step 2. Please enter the sale amount and select **[CONFIRM]**.

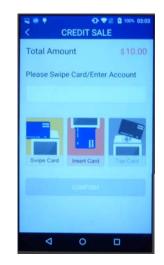
a 💀 🕈		100% 02:3
<	CREDIT SAL	E
Please Inj	put Amount	
		10.00
(CONFIRM	
1	2	3
4	5	6
7	8	9
1	0	
	0	-

A80 Credit Sale w/Tip

Step 3. Enter the tip amount and select **[CONFIRM]** or enter [0] for no tip or select [CONFIRM] to bypass tip entry and add the tip later.

		* 💎 🕸 06:5
<	CREDIT SALE	
Please Ente	er TIP1	
		0.00
	CONFIRM	
	CONFIRM	
1	CONFIRM	3
1 4		3 6
1 4 7	2	
1 4 7	2 5	6

Step 4. Insert, swipe or manually enter the card number.



PAX Technologies, 8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida 32256

A80 Credit Sale w/Tip

Step 5. Enter the Server ID and select **[CONFIRM]**.



Step 6. Sign card holder signature on the screen and then select **[CONFIRM]** to accept or [CLEAR] to clear the signature and retry the signature or [CANCEL] to print the receipt with the signature line.



A80 Credit Sale w/Tip

Step 7. Please remove the card.

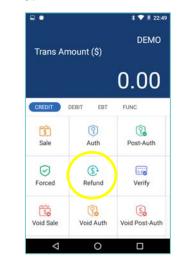


Step 8. The terminal will display the transaction status.

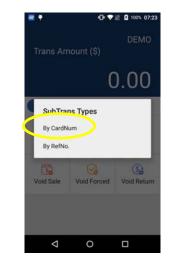


A80 Credit Refund

Step 1. From the idle screen select the transaction type **[Refund]**.



Step 2. Select the how the terminal will apply the refund. Select [**By Carenum**] to use the original card number or select [RefNo] to use the original transaction reference number.



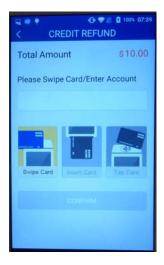
PAX Technologies, 8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida 32256

A80 Credit Refund

Step 3. Please enter the refund amount and select **[CONFIRM]**.



Step 4. Swipe or manually enter the card number.



A80 Credit Refund

Step 5. Enter the server ID and select **[CONFIRM]**.



Step 6. Sign card holder signature on the screen and then select **[CONFIRM]** to accept or [CLEAR] to clear the signature and retry the signature or [CANCEL] to print the receipt with the signature line.



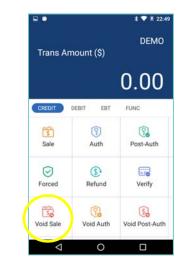
A80 Credit Refund

Step 7. The terminal will display the transaction status.



A80 Credit Void Sale

Step 1. From the idle screen select the transaction type **[Void Sale]**.



A80 Credit Void Sale

Step 2. Input the original transaction number and then select **[CONFIRM]**.



Step 3. Enter the Server ID and select **[CONFIRM]**.



PAX Technologies, 8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida 32256

A80 Credit Void Sale

Step 4. Select **[CONFIRM]** if the displayed transaction is the one to be voided. Scroll screen up to locate the confirm button.

Mode	NORMAL
EDCType	CREDIT
TransType	RETURN
SubTransType	С
Transaction#	1
CardNO.	************6603
Entry Mode	Swiped
Batch No.	1
Amount	\$10.00
Approved Amount	\$10.00
Status	Completed
Response	APPROVED
	FIRM

Step 5. Sign card holder signature on the screen and then select **[CONFIRM]** to accept or [CLEAR] to clear the signature and retry the signature again or [CANCEL] to print the receipt with the signature line.



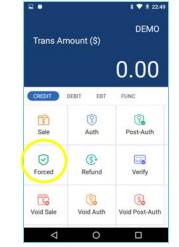
A80 Credit Void Sale

Step 6. The terminal will display the transaction status.



A80 Forced Sale

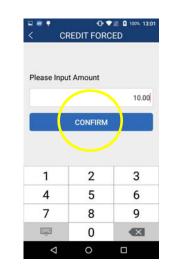
Step 1. From the idle screen select the transaction type **[Forced]**.



PAX Technologies, 8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida 32256

A80 Forced Sale

Step 2. Please enter the sale amount and select **[CONFIRM]**.

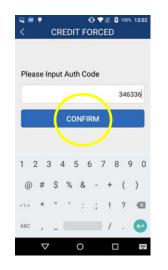


Step 3. Swipe or manually enter the card number.



A80 Forced Sale

Step 4. Enter the Auth Code of the original transaction and then select **[CONFIRM]**.



A80 Forced Sale

Step 5. Enter the Server ID and select **[CONFIRM]**.



A80 Forced Sale

Step 6. Sign card holder signature on the screen and then select **[CONFIRM]** to accept or [CLEAR] to clear the signature and retry the signature again or [CANCEL] to print the receipt with the signature line.



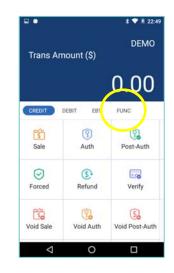
Step 7. The terminal will display the transaction status.



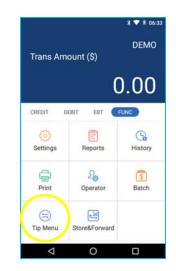
PAX Technologies, 8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida 32256

A80 Tip Adjust

Step 1. From the idle screen select the **[FUNC]** option.



Step 2. From the Func menu select the **[Tip Menu]**.



A80 Tip Adjust

Step 3. From the Tip Menu select the desired search format. To search by operator ID select **[By Operator]**.

		* 🎔 📱 21:36
<	By Clerk/Serv	ver
Please In	put Clerk/Server	ID.
	CONFIRM	
1		3
1	2	3
1		3 6
1 4 7	2	-
1.000	25	6

Step 4. Select the desired transaction.

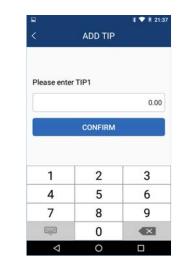
	0200300	
dL	DETAI	_
Amoun	TransType	EDCType
CardTyp		Card NO.
Date/Time		Status
\$10.0	SALE	CREDIT
Vis	603	***************6
05/07/2018 15:51:0		Clear
\$10.0	SALE	CREDIT
Vis	603	*****************6
05/07/2018 13:41:04		Clear
\$10.0	SALE	CREDIT
Vis	603	**************6
05/07/2018 08:50:2		Clear

A80 Tip Adjust

Step 5. The transaction details will be displayed. Scroll the screen to display the Adjust option. To adjust the tip, select **[ADJUST]**.

*************	CardNO.
Inse	Entry Mode
	Batch No.
\$10.0	Amount
\$10.0	Approved Amount
Clea	Status
Ba	Server[1]:
8888888	Ref. Number
00000	Auth. Code
APPROVE	Response
т)	ADJI

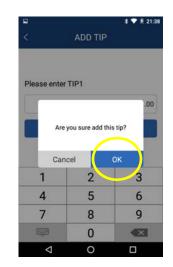
Step 6. Enter the tip amount and select **[CONFIRM]**.



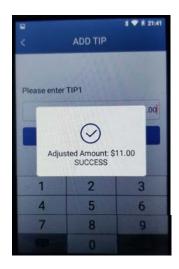
PAX Technologies, 8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida 32256

A80 Tip Adjust

Step 7. To confirm the tip amount adjustment, select **[OK]**. To cancel the tip amount adjustment select Cancel.

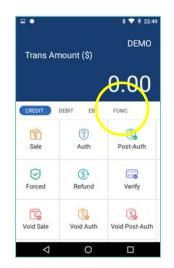


Step 8. The terminal will display the transaction status.

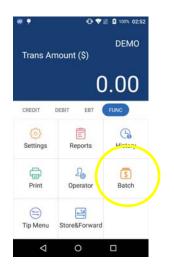


A80 Close Batch

Step 1. From the idle screen select the **[FUNC]** option.

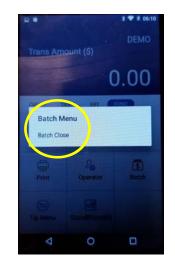


Step 2. Select the [Batch] option.



A80 Close Batch

Step 3. When prompted "Batch Close" select **[Batch Close]** to close the batch or select [X] to cancel the batch close.



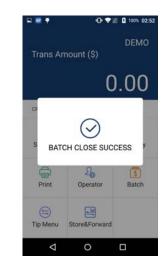
Step 4. To close the batch with untipped transactions, select **[OK]**. To cancel the batch close select, Cancel.



PAX Technologies, 8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida 32256

A80 Close Batch

Step 5. The terminal will display the batch close status.



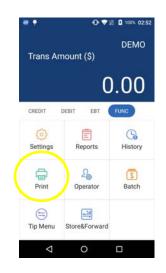
A80 Reprint Last

Step 1. From the idle screen select the **[FUNC]** option.

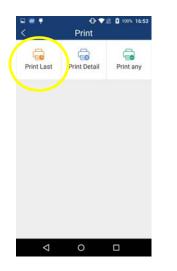


A80 Reprint Last

Step 2. Select the [Print] option.



Step 3. To reprint the last transaction, select the **[Print Last]** option.



PAX Customer Support

For questions or help with the terminal please contact your service provider or PAX customer support. PAX Technology Inc.

E. <u>support@pax.us</u> T. (877) 859-0099 W. www.pax.us

This document is provided to you for informational purposes only. All features and specifications are subject to change without notice. PAX are either trademarks or registered trademarks of

PAX Technology Limited in China and/or other countries.

All other trademarks or brand names are the properties of their respective holders. Copyright 2016, PAX Technology Limited, All Rights Reserved.

FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the body of this equipment is a label that contains among other information a product identifier. If requested, this number must be provided to the telephone company. RF Exposure Information. This device meets the government's requirement for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. government.

RF Exposure

This device meets the government's requirement for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government